

ImEX Systems Inc.

Version differences as of May 1, 2006.	NSPIRE	VIA	ENTERPRISE
Customer record search:			
Alphanumeric, progressive "smart" last name search	Standard	Standard	Standard
Alphanumeric, progressive "smart" contact name search	N/A	Standard	Standard
Alphanumeric, progressive "smart" company name search	N/A	N/A	Standard
Alphanumeric, progressive "smart" first name search	N/A	N/A	Standard
Alphanumeric, progressive "smart" claim number search	N/A	Standard	Standard
Alphanumeric, progressive "smart" license plate search	Standard	Standard	Standard
Alphanumeric, progressive "smart" phone number search	N/A	N/A	Standard
Alphanumeric, progressive "smart" secondary phone number search	N/A	N/A	Standard
Customer mail merge function (automated letter writing function)	N/A	N/A	Standard
Customer follow-up report	N/A	N/A	Standard
Create and print customer receipts	N/A	Standard	Standard
Search by repair order number	Standard	Standard	Standard
Search estimates by estimate number	Standard	Standard	Standard
Search estimates or repair orders by estimator's name	N/A	Standard	Standard
Search estimates or repair orders using any of the following criteria:			
Customer's city of residence	N/A	Standard	Standard
Vehicle year	N/A	N/A	Standard
Vehicle make	N/A	N/A	Standard
Vehicle model	N/A	N/A	Standard
Vehicle identification number	N/A	Standard	Standard
Vehicle registration number	N/A	N/A	Standard
Vehicle purchase order number	N/A	N/A	Standard
Vehicle unit number	N/A	Standard	Standard
Vehicle fleet number	N/A	Standard	Standard
Vehicle color	N/A	N/A	Standard
Combination of any of the above search functions	N/A	N/A	Standard
Built-in phone book and contact manager with automatic phone dialer	N/A	N/A	Standard
Built-in task manager and "To-Do" list	N/A	N/A	Standard
Integration with Outlook 2003	N/A	N/A	Standard

Estimates / repair orders functions			
Manual estimate creation	Standard	Standard	Standard
User definable pre-stored repair operations	N/A	Standard	Standard
User definable pre-stored mechanical operations	N/A	N/A	Standard
Import CIECA standard estimate	Standard	Standard	Standard
Export CIECA standard estimate	N/A	N/A	Standard
Import WebEstimate (Audatex)	N/A	N/A	Standard
Export WebEstimate (Audatex)	N/A	N/A	Standard
Import Mitchell CIECA standard estimate	N/A	N/A	Standard
Export Mitchell CIECA standard estimate	N/A	N/A	Standard
Direct access to PenPro data	Standard	Standard	Standard
Import PenPro CIECA files	N/A	N/A	Standard
"Quick Quote" (simplified quick estimating system)	Standard	Standard	Standard

Glass replacement quote systems	N/A	Standard	Standard
Glass inventory	N/A	Standard	Standard
Assembly R&I (Remove and install) operations	N/A	Standard	Standard
View all estimate list	Standard	Standard	Standard
View all repair orders list	Standard	Standard	Standard
Estimate conversion ratio	N/A	Standard	Standard
"Work finder" function	N/A	N/A	Standard
Regular job scheduling system	N/A	Standard	Standard
"Smart Schedule" automated scheduling system	N/A	N/A	Standard
Parts reconciliation report per period	N/A	Standard	Standard
Sublet reconciliation report per period	N/A	Standard	Standard
Refinish labor reconciliation per period	N/A	Standard	Standard
Body labor reconciliation per period	N/A	Standard	Standard
Mechanical labor reconciliation per period	N/A	Standard	Standard
Glass labor reconciliation per period	N/A	N/A	Standard
Detail labor reconciliation per period	N/A	N/A	Standard
Customer satisfaction index report	N/A	N/A	Standard
CSI email function	N/A	N/A	Standard
Unlimited, user definable estimate notes	Standard	Standard	Standard
Digital image processing	N/A	Standard	Standard
Digital image storing (images are attached to the estimate)	Standard	Standard	Standard
Digital image resizing function	N/A	N/A	Standard
Digital image print	Standard	Standard	Standard
Digital image and estimate "send to email recipient" function	N/A	Standard	Standard
Digital image "zoom in" and "zoom out" function	N/A	Standard	Standard
Automated repair order reconciliation	Standard	Standard	Standard
Automated repair order labor verification	Standard	Standard	Standard
Automated repair order parts/sublet verification	Standard	Standard	Standard
Estimate line assignment function (per employee)	N/A	Standard	Standard
Automated repair status notification to customer via email	N/A	N/A	Standard
Automated repair status notification to customer via text messaging to cellular phone	N/A	N/A	Standard
Automated repair status notification via website, with current repair status images	N/A	N/A	Standard
Automated repair order follow-up letters via mail	N/A	N/A	Standard
Automated repair follow-up letters on shop's letterhead	N/A	Standard	Standard
Productivity reports per employee	Standard	Standard	Standard
Efficiency reports per employee	Standard	Standard	Standard
Automated payroll per employee	Standard	Standard	Standard
Employee productivity contribution graph	N/A	N/A	Standard

Parts and sublets:

Automated parts ordering via fax	N/A	Standard	Standard
Automated parts ordering via e-mail	N/A	N/A	Standard
Automatic phone dialer function for orders placed by phone	N/A	N/A	Standard
Parts order history	Standard	Standard	Standard
Parts order status	N/A	Standard	Standard
Parts not received report for vehicles incoming and in production	N/A	N/A	Standard
Returned parts tracking	Standard	Standard	Standard
Returned parts history	Standard	Standard	Standard
Incoming parts labels	N/A	Standard	Standard
Returned parts labels	N/A	N/A	Standard
Back ordered parts report	N/A	N/A	Standard

Back ordered parts alert	N/A	N/A	Standard
Back ordered parts customer notification system	N/A	N/A	Standard
User definable function to assign sublet operation to labor and vice versa	N/A	N/A	Standard
"Parts to be returned" vendor notification system via fax	N/A	Standard	Standard
"Parts to be returned" vendor notification system via e-mail	N/A	N/A	Standard
Part price and proper discount verification	Standard	Standard	Standard
Automatic part price change supplement requests	N/A	N/A	Standard
Used parts inventory with search function	N/A	Standard	Standard
Purchase history per vendor	Standard	Standard	Standard
Automatic prompt payment discount calculation	N/A	Standard	Standard
Ability to create invoices for "stock" parts	N/A	Standard	Standard

Shop and paint materials:

Paint scale report (cost of mixed sprayable paint material)	N/A	N/A	Standard
"Live" connection to paint scale	N/A	N/A	Standard
Unauthorized paint scale usage	N/A	N/A	Standard
Paint mixing scale activity reports	N/A	N/A	Standard
Paint material usage cost and revenue based on "live" scale data	N/A	N/A	Standard
Paint material usage per employee based on "live" scale data	N/A	N/A	Standard
Paint material "over/under mix" based on "live" scale data	N/A	N/A	Standard
Bar code / magnetic car reader compatible shop supplies inventory system	N/A	Standard	Standard
"Electronic shop material cabinets" for each technician	N/A	Standard	Standard
Shop material inventory control (bar code ready)	N/A	Standard	Standard
Shop material usage tracking per employee	N/A	Standard	Standard
Cost recovery system for fasteners and other items	N/A	N/A	Standard
Full reporting function for fasteners and related items	N/A	N/A	Standard
Automated shop supplies re-order system	N/A	Standard	Standard
Automated shop inventory (fasteners etc.) system	N/A	N/A	Standard
Shop floor based inventory control	N/A	N/A	Standard

Courtesy cars / rental fleet:

Automated courtesy car or rental contract creation	Standard	Standard	Standard
Drivers license magnetic strip reader capable	N/A	N/A	Standard
Credit card magnetic strip reader capable	N/A	N/A	Standard
Under-age driver notification alert	N/A	Standard	Standard
Gas usage tracking	Standard	Standard	Standard
Mileage tracking	Standard	Standard	Standard
Automatic "excessive mileage" charge calculations	N/A	N/A	Standard
Automatic calculation of PST, GST, Provincial Road Tax, Excise Tax and rental charges	N/A	N/A	Standard
Automated creation and calculations of CL-113B "(clawback) forms for ICBC	N/A	N/A	Standard
Coverage limits for rental units alert	N/A	N/A	Standard
Rental fleet accident and claims manager	N/A	N/A	Standard
Rental fleet license plate manager	N/A	N/A	Standard
Courtesy cars /rental fleet maintenance records	N/A	Standard	Standard
Courtesy cars / rental fleet cost reports	N/A	Standard	Standard
Courtesy cars / rental fleet usage statistics	Standard	Standard	Standard
Courtesy cars / rental fleet parking or violations ticket tracker (locator)	Standard	Standard	Standard
Courtesy cars / rental fleet scheduler and status indicator	Standard	Standard	Standard
User definable rental rates	N/A	N/A	Standard

Employees / technicians:

Shop floor based techstation	N/A	Standard	Standard
Employee ID print ability	N/A	Standard	Standard
Employee times cards print ability	N/A	Standard	Standard
Employee access control	N/A	Standard	Standard
Employee accessible productivity reports	N/A	Standard	Standard
Employee accessible efficiency reports	N/A	Standard	Standard
Technician to front office communication module	N/A	N/A	Standard
Technician's access to his/her hours produced	N/A	Standard	Standard
Shop inventory accessible from techstation	N/A	N/A	Standard
Parts order status accessible from techstation	N/A	N/A	Standard
Repair order / Supplement status accessible from techstation	N/A	N/A	Standard
Work sheet printing from techstation	N/A	Standard	Standard
Supplement request from techstation	N/A	N/A	Standard
Bar code reader capable techstation	N/A	Standard	Standard
Inventory control from techstation	N/A	Standard	Standard

Production control, scheduling:

"Vehicles in production" and production control	N/A	Standard	Standard
Job assignment by technician	N/A	Standard	Standard
Job assignment by department	N/A	Standard	Standard
Vehicle location map	N/A	N/A	Standard
Sublets to be completed by repair order	N/A	Standard	Standard
Sublets completed	N/A	Standard	Standard
Sublets requiring attention	N/A	Standard	Standard
Sublets scheduling	N/A	Standard	Standard
Current cycle time per repair order	N/A	Standard	Standard
Target cycle time calculator	N/A	N/A	Standard
Daily production schedule report by technician	N/A	N/A	Standard
Daily production schedule by department	N/A	N/A	Standard
Daily production schedule for vehicles to be delivered	N/A	Standard	Standard
Vehicle statues notification system (relay vehicle status to customers via e-mail)	N/A	N/A	Standard
"Live" vehicle status display on the internet	N/A	N/A	Standard
Customer follow-up module	N/A	N/A	Standard
"To-list" list with task monitor and alarms	N/A	N/A	Standard

Reports, analytical and statistical ability:

Key performance Indicators analysis	N/A	Standard	Standard
Parts usage analysis	N/A	Standard	Standard
Environmental levy sales report	Standard	Standard	Standard
Labor cost comparison	N/A	N/A	Standard
Supplement ratio per insurance company	N/A	N/A	Standard
Budgeting wizard	N/A	Standard	Standard
Daily shop performance monitoring	N/A	N/A	Standard
Ability to print reports	Standard	Standard	Standard
Ability to email reports	N/A	N/A	Standard
Ability to fax reports	N/A	Standard	Standard
Ability to create .PDF documents (Portable Document Format)	N/A	N/A	Standard
Estimates and repair orders with bar code imprinted	N/A	Standard	Standard
Gross sales report	Standard	Standard	Standard
Gross sales report labor only	N/A	Standard	Standard
Sales by insurance company	N/A	Standard	Standard

Sales claim type (collision, comprehensive etc.)	N/A	N/A	Standard
Sales by referral	N/A	Standard	Standard
Sales by vehicle make/model	N/A	Standard	Standard
Sales by vehicle age	N/A	N/A	Standard
Sales by customer's postal code	N/A	N/A	Standard
Cycle time report	N/A	Standard	Standard
Open order report	Standard	Standard	Standard
Work in Progress report (labor)	N/A	Standard	Standard
Work in Progress report (parts and sublet)	N/A	Standard	Standard
Marketing reports and functions	N/A	Limited	Standard

Technical support and updates:

Unlimited phone technical support (as per software licensing agreement)	Standard	Standard	Standard
On-site follow up visits	Optional	Standard	Standard
On site setup and training (in hours)	12	20	40
Technical support and updates	Critical only	Standard	Standard
Priority technical support and updates	Optional	Optional	Standard
Regular software updates	N/A	Standard	Standard
Regular service patches	Critical only	Standard	Standard
Guaranteed compatibility with ICBC procedures	Standard	Standard	Standard
Internet based updates	N/A	N/A	Standard
Remote "on screen" technical support	N/A	Standard	Standard
Initial accounting help and setup up to 8 hours (additional training at preferred rate)	Optional	Standard	Standard
Ongoing accounting assistance at preferred rate	\$120/Hr	\$95/Hr	\$55/Hr
Automatic updates via FTP (internet access required)	N/A	Standard	Standard
Direct transfer of accounting data into QuickBooks	N/A	N/A	Standard
File transfer of accounting data into QuickBooks	Standard	Standard	Standard
Accounting data file verification	N/A	\$55/hr	Standard
Accounting data file remote backup (setup fee applies, yearly fee applies)	Standard	Standard	N/A
Accounting data file remote backup (setup fee waived, yearly fee applies)	N/A	N/A	Standard
ImEX data file remote backup (setup fee applies, yearly fee applies)	Standard	Standard	N/A
ImEX data file remote backup (setup fee waived, yearly fee applies)	N/A	N/A	Standard
User definable custom reports	N/A	N/A	Standard
User definable custom functions	N/A	N/A	Standard
User definable file modifications	N/A	N/A	Standard
User definable system setup	N/A	N/A	Standard
User definable data access control	N/A	N/A	Standard
User definable password control	N/A	N/A	Standard
Web server	N/A	N/A	Standard
System setup on a network (wiring/hardware not included)	Standard	Standard	Standard

ALL OTHER FUNCTIONS NOT MENTIONED ABOVE ARE INCLUDED IN ALL VERSIONS OF THE SOFTWARE AS RELEASED ON MAY 1, 2006. IMEX SYSTEMS RESERVES THE RIGHT TO RECLASSIFY ANY FUNCTIONS AT ITS SOLE DISCRETION. ANY SYSTEM MODIFICATIONS IN THE FUTURE AND DISTRIBUTION OF SUCH WILL BE DONE AT THE DISCRETION OF THE DEVELOPER. IMEX SYSTEMS INC. RESERVES THE RIGHT TO MODIFY THE ABOVE LIST AT ANY TIME. YOUR SOFTWARE, HOWEVER, WILL NOT BE DOWNGRADED AND ANY SOFTWARE FUNCTIONS ALREADY AT YOUR DISPOSAL WILL NOT BE REMOVED.

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